



October 7, 2026

## **Notice: Pralidoxime (Protopam®) Injection Availability and Ordering Process Update**

Following an inquiry regarding the availability of pralidoxime injection (Protopam®, 2-PAM), the Ontario Poison Centre has confirmed with Baxter Corporation that pralidoxime is currently available and not on backorder.

Pralidoxime may appear as “backordered” in ordering systems, but this does not necessarily indicate a supply shortage. As pralidoxime is accessed through Health Canada’s Special Access Program (SAP), the supplier cannot release it until Health Canada has authorized the request.

### **Accessing Pralidoxime (Protopam®)**

To obtain pralidoxime 50mg/mL injection, Baxter has advised hospitals to follow the updated process outlined in page below: [Ordering Pralidoxime 50mg/mL vial \(Protopam®\)](#).

For questions regarding access to pralidoxime, hospitals may also contact:

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### **Additional Resources**

#### **Health Canada Special Access Program:**

<https://www.canada.ca/en/health-canada/services/drugs-health-products/special-access/drugs.html>

#### **Ontario Poison Centre Guidelines for Stocking Emergency Antidotes (2026)** [Guidelines for Stocking Emergency Antidotes](#)

The Ontario Poison Centre is not involved in the authorization or procurement of pralidoxime through Health Canada's Special Access Program. This information is being shared for awareness and to assist hospitals in navigating access to pralidoxime.

## Ordering Pralidoxime 50mg/mL vial (Protopam)

**Note:** Please ensure orders are placed **30 days** in advance of on hand product expiring to allow the proper order release and delivery process.

### Sequence of steps to order Protopam:

1. Hospital must write a letter to Health Canada requesting the authorization purchase and need of the vials. In this letter Hospital should indicate the amount needed and the PO to be used for the order. PO reference does not need to appear on the LOA.
2. Health Canada must provide a letter of authorization (LOA) to Baxter **directly**.
3. Hospital to provide Baxter (customer care) with PO and LOA. Ensure to include all relevant contact information.
4. Once PO is received to Baxter, Customer care will process and provide information to Baxter QA for approval to release. This has a turnaround time of **10-15 business days**.
5. Once released, it will be delivered on the Hospital's next scheduled delivery day.

FOR MORE INFORMATION, PLEASE CONTACT THE BAXTER REPRESENTATIVE IN YOUR PROVINCE.



### Customer care contact information:

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